

Pin Mill Cruising Terms and Conditions.

- No place on a course with *Pin Mill Cruising* can be guaranteed until a booking form and the deposit are received. If the course fee is £150 or less, full payment must be made at the time of booking. Making a booking is an acceptance of these terms and conditions.
- A student cancelling a course with *Pin Mill Cruising* at short notice will not be given a refund unless the place can be sold, but may be offered a place on an alternative course or a partial refund, depending on circumstances.
- In the unlikely event of *Pin Mill Cruising* cancelling a course a full refund will be given or an alternative course offered. This will be the limit of liability.
- *Pin Mill Cruising* welcomes feedback following a course, but any problems should be discussed with the instructor before the end of the course and we will do all we can to resolve difficulties.
- *Pin Mill Cruising* will provide a high standard of instruction to help each person reach the required level of achievement to be awarded an RYA certificate, but if despite this that level is not reached a certificate will not be given.
- *Pin Mill Cruising* operates a no smoking policy in all classrooms.
- *Pin Mill Cruising* does not accept liability for any loss, damage or injury to any person or their property and students participate in courses at their own risk.
- Students using equipment on loan from *Pin Mill Cruising* are expected to use it with care and will be liable for any loss or damage.
- In the case of private tuition afloat the owner remains the skipper and legally responsible for the safe management of the boat.
- Data provided by students will be protected and *Pin Mill Cruising* will not pass information to third parties.
- Courses provided by *Pin Mill Cruising* for a club in their own premises are exceptionally good value. The agreed daily rate, plus costs and travel, will be charged irrespective of how many members arrive for the course and the club is expected to provide a warm classroom, suitable tables and chairs, refreshments and other equipment agreed at the time of booking.